

Terms & Conditions

JDGPlus Rewards Program

Effective 4 June 2019, this agreement replaces any previous Membership Rewards Terms and Conditions. If you have not already accepted this agreement, you now accept it by using your program account.

1. The Promoter is JDG Accountants Advisors Pty Ltd.
2. Participation in the program is open only to eligible participants nominated by The Promoter.

Earning Reward Points

3. JDG Plus Rewards is a points-based program. Reward Points are used to determine when you become entitled to a reward and can only accrue to members.
4. Rewards Points are earned at the applicable earn rate for;
 - a. Providing an approved client referral (refer a friend).
 - b. Referee earns bonus points when a referred friend(s) sign up as a client of JDG Accountants & Advisors.
 - c. Providing a written testimonial about JDG Accountants & Advisors (testimonial).
 - d. New client(s) who engage JDG Accountants & Advisors for services. (Upon signing engagement letter)
5. Different earn rates may apply as follows;
 - a. Earn 10,000 points for providing a friends contact details (refer a friend).
 - b. Referral sign up as a client, referee earns bonus points;

Estimate Avg. Client Fees P/A	Bonus Earn Rate Points
\$ <500	20,000
\$ 1,000	40,000
\$ 2,000	80,000
\$ 3,000	150,000
\$ 4,000 and >	200,000

- a. Earn 10,000 points by providing a written testimonial
- b. Automatically earn 10,000 bonus points upon becoming a client of JDG Accountants & Advisors. (Only applicable to new clients).

Rewards statement

6. JDG will notify you of the balance of points accrued in your program Account, via a monthly Account statement.
7. Reward Points used to claim a reward will be deducted from your Points Record at the time your request to claim a reward is received. The adjustment will be reflected in your next rewards statement.
8. Each approved participant in JDG Plus Rewards program will be provided with a confidential Username and Password for accessing the JDGPlus Rewards website.
9. A list of merchandise rewards and the points required for each merchandise reward are contained on this website and may be altered from time to time without notice.
10. JDGPlus Rewards website allows you to access your total points available, claim JDG Plus Rewards merchandise up to the value of those points and change your delivery address if required.
11. Your Username and Password should not be disclosed to others. JDG Plus Rewards accepts no responsibility for unauthorized access to members' personal information or to any wrongful claims made or delivered as a result of unauthorized access.

Claiming rewards

12. Only the account holder may claim rewards. Additional entities are not entitled to claim rewards.
13. Reward merchandise claims may be made at any time, up to the Total Available Points nominated on each participant's home page. If your account is in arrears, suspension or default, no rewards will be claimable.
14. To redeemed points, claims must be made using the official claiming process on the website by a member of the program.
15. Once points have been redeemed, they may not be converted back into points, cash or a credit and are not refundable, replaceable or transferable. Rewards also cannot be replaced if lost, stolen or otherwise destroyed.
16. All rewards are subject to availability and restrictions may apply.
17. Cancellation of the eligibility of any participant shall be at the sole discretion of The Promoter.
18. The Promoter may alter the program without notice to participants and may also delete, substitute or alter the points required for any merchandise at any time. In the event that a merchandise is superseded, The Promoter reserves the right to substitute an alternative merchandise of equal or similar value without notice.
19. Reward merchandise can only be delivered to an address between 9.00am - 5.00pm Monday to Friday and not to a PO Box. A contact number should also be provided. Unless we advise in writing otherwise, rewards will not be delivered to an address outside Australia.
20. Reward claims are processed weekly. Please allow up to 30 days from the date of your order for the processing, handling and delivery of your merchandise.
21. Whilst we will endeavor to process reward claims promptly, we have no control over and assume no responsibility for the speed at which the claims are processed.
22. JDGPlus Rewards is conducted in accordance with the Terms & Conditions specified on this website and via any other subsequent communications by The Promoter and all participant members agree to be so bound. In all matters relating to The Program the decision of The Promoter shall be final and no correspondence shall be entered into.

Point's expiry

23. Reward Points will ordinarily expire within 48 months of 30 June of the year in which the Reward Point was added to a Points Record. Reward Points that remain unused after they have expired will be cancelled.
24. You may end this agreement at any time by requesting the cancellation of your program. Subject to this agreement and provided your Account is open and current, if you cancel your enrolment in the program, you may redeem any unused points for up to one month (30 days) after the date of cancellation.
25. We reserve the right to withdraw all benefits, including Membership Rewards from you and any due to the failure of you to adhere to the Terms and Conditions or if you die.

What we are not liable for

26. Except as provided in any law which cannot lawfully be excluded or modified by agreement we:
 - make no warranties or representations either express or implied and expressly disclaim any and all liabilities (including for consequential damages) with respect to type, quality, standard or fitness or suitability for any purpose of the rewards;
 - are not responsible for the loss, theft or destruction of rewards;
 - do not accept any liability with respect to any loss arising from the supply of a reward;
 - are not liable for any delay or inability to provide any rewards caused by circumstances beyond our control including strikes, industrial disputes or acts of God.
27. In the event that we are liable for breach of any term implied by law, we limit that liability where we are entitled to so do to:
 - Replacement or repair of the reward or payment of the cost of replacing or repairing the reward; and
 - Supplying the services again or payment of the cost of having the services supplied again.

Changes to rewards and these terms and conditions

28. We may vary the number of points required to purchase a specific reward at any time without giving you prior notice. However, we will give you at least 20 days' notice if we choose to significantly increase the number of points required to redeem rewards as a whole unless this increase is as a result of an increase in the cost to us in providing such rewards.
29. We may remove rewards which we believe are not material to the program without prior notice. For rewards which we do consider material to the program we may remove such rewards on giving you no less 20 days prior notice provided that we shall not be obliged to give you notice if the removal was required by law.
30. We may suspend the program on giving you reasonable notice unless required to do so by law or to protect our systems in which case we shall not be required to give you notice. We may terminate the program at any time provided we give you 20 days prior notice unless we are required by law to terminate the program in which case we shall not be required to give you prior notice.
31. We may add reward benefits and make non-material changes to these terms at any time without giving prior notice to you.
32. We may make other material changes to these Terms and Conditions by giving you at least 20 days' notice.

Reward Points are not property

33. Points accrued in your program Account are not your property and cannot be transferred to any other person, entity or program Account, whether by operation of law or otherwise
34. Reward Points are not property, have no monetary value and can only be used to claim rewards. There will be no refunds for Reward Points that are not used to claim a reward.
35. JDGPlus Rewards points cannot be exchanged for cash nor points with another rewards program.

Disputes

36. All questions or disputes regarding eligibility for rewards or the eligibility of Reward Points for accrual or reward will be resolved by us at our sole discretion. All enquiries regarding rewards statements must be made within 45 days of the date of the statement. Otherwise, any questions or disputes must be brought to our attention within 1 months of the incident first giving rise to the question or dispute.
37. All questions or disputes must be submitted in writing to The Promoter.

General

38. Fraud, abuse or gaming relating to the earning of points in the program or redemption of rewards, may result in forfeiture of points as well as cancellation of the program account.
39. You are solely responsible for any government tax, duty or other charge imposed by law in any country in respect of the program, your participation in the program, any points acquired or redeemed or any other transaction within the program.
40. For businesses there may be tax implications for you as a result of participating in this program. You are advised to consult your Accountant or tax advisor.
41. Our failure to enforce a particular Term or Condition does not constitute a waiver of that term or condition by us.